



Hearing Aid Services

Effective April 1, 2016, hearing aid benefits for represented employees and their eligible dependents enrolled in an FCA US Standard Care Network (SCN) or Preferred Provider Organization (PPO) medical plan option will be provided through AudioNet America, Inc.

This means that your hearing aid benefits will no longer be administered by your SCN or PPO medical carrier (Blue Cross Blue Shield, United HealthCare or Medical Mutual of Ohio).

In-Network Benefit Level

Services received from AudioNet America participating providers (in-network providers) are covered in full under the Program. All services require preauthorization.

To locate an in-network provider,

- Call **800-400-2619**; or
- Visit www.audionetamerica.com. You can also view your Explanation of Benefits (EOB) in the "UAW-FCA ACTIVES" section under the "MEMBERS" tab.

Out-of-Network Benefit Level

If you live within 25 miles of an AudioNet America participating provider, hearing aid services obtained from a non-network provider are not covered.

If there is no AudioNet America in-network provider within 25 miles of your home, you must contact AudioNet at **800-400-2619** prior to receiving services so special arrangements can be made for your care.

What you need to do

- Review the Summary of Benefits to understand your hearing aid benefits under the Program.
- If your current hearing-aid provider is not an in-network provider, you will need to choose a new provider that participates in the AudioNet America National Provider Network.
- Beginning April 1, 2016, ensure that you use a participating AudioNet America provider for all hearing aid services to avoid all unnecessary out-of-pocket expenses.
- Submit claims for hearing aid services received prior to April 1, 2016 to your current medical carrier for processing.
- You will not receive a separate ID card from AudioNet for hearing aid services. Your provider will confirm your eligibility for the Program when you receive services. Do not use your current medical carrier's ID card for hearing aid services on or after April 1, 2016.

Hearing Aid Services – Summary of Benefits

All services require preauthorization. Providers seeking authorization or members seeking network providers in their area should call AudioNet at **800-400-2619** or visit www.audionetamerica.com.

Service	Obtained at a Participating Provider*	Frequency
Audiometric Examination	Covered in full	Once every 36 months
Hearing Aid Evaluation Test	Covered in full	Once every 36 months per ear
Conformity Evaluation	Covered in full	Once every 36 months per ear
Digital Hearing Aid(s)	<ul style="list-style-type: none"> • Mid-level standard digital hearing aids covered in full. • Mid-High level standard digital hearing covered in full. • Advanced Level standard digital hearing aids covered in full for a monaural benefit or \$490 co-pay required for a binaural benefit. • Flagship Level standard digital hearing aids covered in full for a monaural benefit of \$790 co-pay required for a binaural benefit. 	Every 36 months per ear
Dispensing Fee	Covered in full	Once every 36 months per ear
Replacement Ear Molds (for children up to age seven)	<p>Up to 4 replacement ear molds annually are covered in full for children up to age 3.</p> <p>Up to 2 replacement ear molds annually are covered in full for children ages 3 – 7.</p>	Any additional molds are not covered by plan.
Ear Molds (Enrollees over age 7)	First is covered in full. Additional molds are charged to member.	First is included with initial hearing aid. Any additional molds are not covered by plan
Accessories	Not Covered	
Maintenance / Fittings / Follow-Up visits	Covered in full within first 6 months. \$20 office visit co-pay thereafter.	

***Participating Provider** means a physician or audiologist who participates in the AudioNet America Hearing Aid Program.

Out-of-Network Benefits:

If an eligible enrollee lives within 25 miles of a Network Provider, a Network Provider must be utilized in order to receive coverage. If an eligible enrollee lives within 25 miles of a Network Provider and receives hearing aid services and materials from a Non-Network provider, there is no coverage. If an eligible enrollee lives more than 25 miles from the closest In-Network Provider, and receives hearing aid services and materials from a Non-Network Provider, they will be reimbursed at the In-Network Discounted Provider Fee Schedule level.

This is a summary of the benefits available; there are certain exclusions and limitations. For more details, call AudioNet at **800-400-2619** or visit www.audionetamerica.com.