IDES has activated their new login process. We all need to register a new account. I've done mine and took a couple notes that may help you through the process. Following these steps may or may not be the easiest way but it worked for me........ Good Luck!

--Before you start, make sure you have your DL number, SSN and Claimant ID ready along with your regular personal information.

Here is my step-by-step which I did from my cell phone because some may not have a computer. It should be the same from either.

⇒ Go to ids.illinois.gov
⇒ Click ILogin link
⇒ Scroll down and click Sign Into Your IDES Account
⇒ Click here to register with the state of Illinois
⇒ Fill out your personal information
⇒ Click NEXT
⇒ An email will be sent to you. Check that and follow the instructions
⇒ Click Activate Okta Account
⇒ Enter a new password
⇒ Answer Security question
⇒ Add Phone Number for SMS resetting
⇒ Click Send Code
⇒ Enter code that was texted to you
⇒ Click Verify
⇒ Click Done
⇒ Scroll to bottom and click Create My Account
⇒ Click SMS Authentication Setup
⇒ Enter phone number
⇒ Click Send code
⇒ Enter code and click Verify
⇒ Click Finish
⇒ Click IDES icon
⇒ Validate IDES Account by clicking I have an IDES UI Online Account
⇒ Enter your person information, you will need your Claimant ID here
⇒ Click continue
⇒ If error page appears, your account is set up properly. (not sure why but 2 of us got this error page here and our accounts work fine.
⇒ You can go to IDES website now and sign in. Your new username will be your email address
⇒ Once you sign in with your username (email address) and password you will be sent to a 2nd step verification page. Click Send code
⇒ Enter code that was text to you and click Verify
⇒ Click the IDES icon to access your account.
⇒ Done

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